

A WORD FROM THE CHIEF

Landfall Security enforces Landfall's Rules and Regulations (R&R) as determined by the Landfall Council of Association's Board of Directors. While we assist emergency services, we are unarmed, have no arrest powers, and are not law enforcement officers. Citations are issued per the Violation Fee Schedule included in the Rules and Regulations. Visit <https://www.landfall.org/wp-content/uploads/2025/06/Website-Landfall-Rules-and-Regulations-with-Amendment-3-25-2025.pdf> for the complete copy.

The services of the City of Wilmington (COW), Emergency Response and Rescue services, State Highway Patrol, and the Wilmington Police Department (WPD) are available to all residents. These departments have authority to enforce the city, county and state laws. They will not enforce all Landfall rules such as visible trashcans, property modifications not approved by the Architectural Review Committee (ARC) (unless a permit would have been required), fishing in Landfall's ponds from the road right of way or bridges, or violations of contractor hours.

Below we have listed a few examples of when 911 should be called versus Landfall Security or other COW Emergency Services:

- **Call 911 if and when:**
 - You witness an activity that you believe to be a crime
 - You need a lift assist
 - There is a fire in your home
 - An unknown person is on your property
 - Someone is hurt
 - Your property is vandalized
 - You are a victim of theft

- **Call Landfall Security if and when:**
 - Your neighbor's dog is barking incessantly
 - Your neighbor's vehicle is parked in the road right-of-way overnight
 - Your neighbor or their authorized guest trespass on your property
 - Your neighbor leaves their garage door open
 - There is a loud disruptive party in your neighborhood

- **Call New Hanover County Animal Control if and when:**
 - You experience an animal attack or animal bite
 - You witness an animal attack or animal bite

Emergency Services will notify Landfall Security prior to attempting entry through our gates and we will assist and respond!

Important Landfall Phone #'s

Landfall Security	(910) 256-5311
Landfall COA Office	(910) 256-7651
Landfall Maintenance	(910) 256-7604
Landfall ARC	(910) 256-7651

Important City of Wilmington Phone #'s

WPD 911	911
WPD Non-Emergency	(910) 452-6120
Wilmington Drug Hotline	866.WPD.NARC
NHC Animal Control	(910) 798-7500
COW Code Enforcement	(910) 341-3231
COW Zoning	(910) 254-0900